

BDP Quality Policy

BDP is a leading international design practice, designing places for people which enhance the communities they serve. We aim to continually improve the service we provide to meet our clients' requirements and to produce finished work that we can be proud of. We aim to:

- Invest in our people.
- Invest in our ideas.
- Present our ideas (beautifully)
- Be sustainable.
- Grow strategically.
- Be BDP

To achieve sustainable and measurable goals, our vision must be clear, our values embraced and be delivered through small steps towards big change.

We are committed to:

- Meeting the requirements of our clients, as well as legal and regulatory requirements.
- The ongoing continual development of the system and ensuring it remains effective.
- Developing staff competencies, creativity and accountability through appropriate development programmes and showing strong management involvement and commitment
- Driving innovation and continual improvement based upon efficient business processes, well-defined measurement, best practice, and client communication.
- Enhancing the use of best practices at all levels and ensuring management reviews of risks and opportunities

Within this context, the quality objectives for BDP are established using [a framework](#).

All personnel within the company are responsible for the quality of their work. The company provides training and has established systems to assist all personnel in achieving the standards required.

This policy is available as documented information and available to relevant interested parties.

In the UK and Ireland, assessment of the practice by an independent certification body requires that the BDP Quality Management System is applied consistently throughout our work, in compliance with EN ISO 9001: 2015 Quality Management System.

Responsibility for the Policy

For the purposes of this policy, the Chief Information Officer will have primary responsibility for the regular review and update where appropriate. The responsibility for the appropriate and effective application of the policy across each studio is with the Studio Chair (UK) or Studio Leader (International).

This is BDP's Quality Policy and as Chief Executive I commit myself and the company to it.

Signed



Nick Fairham

Chief Executive

Date: 1 July 2026